

WHERE TO START:

The answers to many common questions about the Colorado Operators Certification Program can be found on the Water and Wastewater Facility Operators Certification Board (WWFOCB) web site <http://www.cdphe.state.co.us/op/ocb/index.html>

COULDN'T FIND IT? Where to go next:

If you do not have Internet access or can not find the information you need on the web site noted above, please contact one of the following agencies, depending on the information needed:

OPERATORS & OTHERS WITH QUESTIONS ABOUT:

- Operator **certification requirements**;
- Operator certification **examinations** (including testing schedules, applications, deadlines, and results);
- **Fees** (including application fees, examination fees and administration fees);
- Operator certification **renewal** requirements and procedures;
- Approved **training** opportunities and obtaining approval of proposed training;
- Operator certification based on **reciprocity**;

CONTACT

Operators Certification Program Office

OCPO@ocpweb.com

303-394-8994

OCPO

2170 S. Parker Road #290
Denver, CO 80231

FACILITY OWNERS & /MANAGERS & OTHERS - QUESTIONS ABOUT:

- **What facilities** require a certified operator;
- **Which employees** of a facility must be certified operators;
- **What to study** to prepare for certification exams;
- **What level** of certified operator is required for a facility;
- **Facility Classification** or reclassification of a facility;
- **“Operator in responsible charge” (ORC)** designation and reporting;
- What to do if not in **compliance**;

CONTACT

Water Quality Control Division

Jackie Whelan

jackie.whelan@state.co.us

303-692-3617

WQCD

4300 Cherry Creek Drive South – B2
Denver, CO 80246-1530

ANY PERSONS WITH WWFOCB QUESTIONS:

- **Meetings and Hearings**;
- **Appeals** of decisions by the Operators Certification Program Office or the Water Quality Control Division related to operators certification;
- Updates or incorrect information on this website;

CONTACT

Water and Wastewater Facility Operators Certification Board

Nancy Horan

cdphe.wwfocb@state.co.us

303-692-3463

WWFOCB

4300 Cherry Creek Drive South – A5
Denver, CO 80246-1530

PERSONS WITH COMPLAINTS OR QUESTIONS ABOUT:

- **Violations** by individuals of certified operator duties;
- **Violations** by facilities of requirements to have a certified operator;

IN WRITING BY MAIL ONLY

CONTACT

Lori Moore

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