



CO HELP
1-877-462-2911

Colorado Health Emergency Line for the Public

Colorado's toll-free hotline for
up-to-the-minute public health information

- Consistent, accurate, reliable, trustworthy information
- What to do in public health emergencies
- When and how to provide care at home
- Answers to common questions about flu and other public health issues
- Foreign language translation available
- Trained staff with professional medical supervision

All messages approved by Colorado public health experts



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For Public Health Agencies

- CO HELP public health information is free and easily accessible to all through a toll-free phone number.
- CO HELP offers accurate information to the public during public health events.
- CO HELP is staffed by information specialists.
- CO HELP system can handle up to 1,000 calls an hour.
- CO HELP messages can be added or updated within hours for emerging public health issues.
- CO HELP gathers data on health issues to identify trends statewide.
- CO HELP collects data based on zip code without compromising the privacy of callers, which allows health agencies to track health information needs.

Sponsored and funded by the
Colorado Department of Public Health and Environment

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